

# Our cleaning and hygiene protocols

## PEOPLE



Reception distancing floor signage and protective screens at check in



Comprehensive training of every hotel team member on cleaning, hygiene and social distancing



We recommend all people wear face masks when inside the hall

## COMMUNAL AREAS



Our public areas and guest rooms are meticulously cleaned using the strongest cleaning and high-grade disinfectant products proven to be effective against Coronavirus



We have increased the numbers of antibacterial hand sanitisers are available in all areas of the hotel



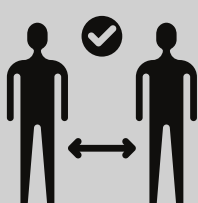
Common areas such as communal toilets, reception areas and dining areas are cleaned throughout the day



All of our high volume guest touch point areas including door handles, handrails, lifts, tables and reception desks are cleaned hourly



All menus, tables and credit card machines are sanitised after each use



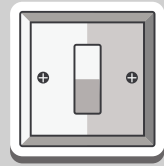
Social distancing measures in place



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## BEDROOMS

### Rooms 5 High-Touch, Deep Clean Areas in the Guest Room



1. Switches & Electronic Controls  
Lights, lamps, switches and electronic controls



2. Handles and Knobs  
Doors, closets, drawers, furniture knobs



3. Major Bathroom Surfaces  
Toilet handles and seats, splashbacks, shower controls and sink faucets



4. Bed & Bedding  
All bed linen including duvet covers, pillowcases and sheets



5. Hard Surfaces  
Tables, desk and nightstands